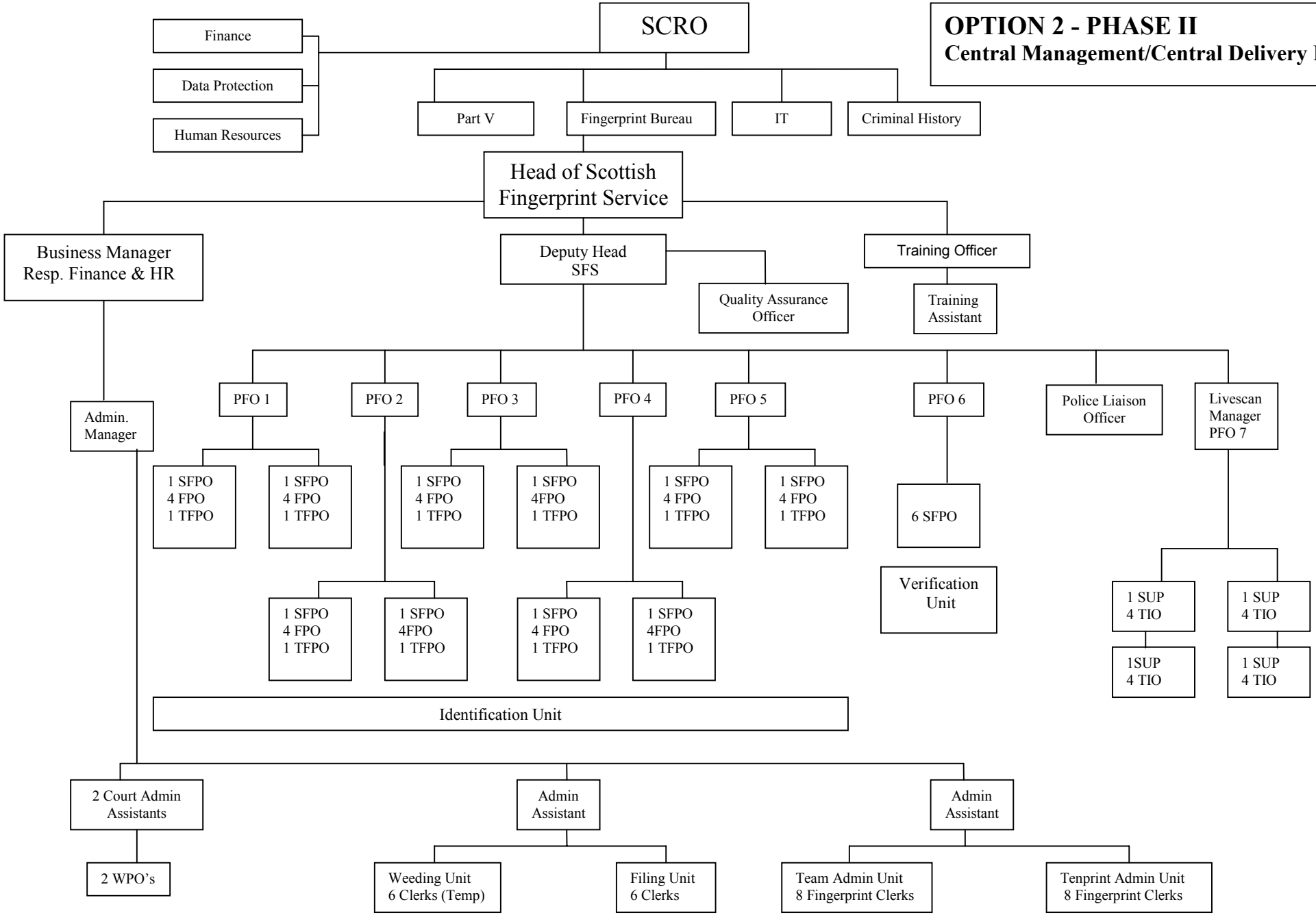OPTION 2 - PHASE II
Central Management/Central Delivery Model